ANALYZING SURVEY RESULTS

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EXECUTIVE SUMMARY

A survey was taken by MHCID Alumni to understand how the **remote experience** of the program has impacted their current coping with physical distancing, how they are handling remote work in their workplaces, and what they think the future holds in terms of remote work.

As a result of the survey and analyzing the data, there seems to be a **positive correlation** between MHCID's remote experience and transitioning to remote work. Due to the experience of the remote collaboration from MHCID, participants had an easier time working remotely due to the current situation.

Participants felt that their companies transitioned well and that work hours, quality, and balance has relatively remained the same.

SURVEY BACKGROUND

38

participants answered
the survey

31

of the participants were
currently **working**

7

of the participants were
currently **not working**

14

of the participants' role
was related to **designer**

6

of the participants' role
was related to **researcher**

11

of the participants' role
was related to **engineer,
manager, and other**

FLEXIBLE WORK HOURS

Work hours have **mainly remained the same** for most participants since the 'stay at home' mandate was issued. About **53%** of participants indicated that it remained the same, while **34%** of participants indicated that it has increased slightly, according to the survey responses.

26 (68%) out of 38 participants responded that their company offered *flexible work hours* for their employees.

This suggests that most companies adapted well with the switch from in office to remote. Work hours are generally the same while allowing participants to have a more flexible work schedule.

WORK-LIFE BALANCE ADJUSTMENTS

Before diving into the survey data, an expectation of the results were that work-life balance would have improved significantly with transisitioning to full remote work. This expectation comes from the nature of being remote means that the time needed to prepare and commute to work is reduced.

Surprisingly, work-life balance has **just slightly remained the same** since the 'stay at home' mandate was issued. About **37%** of participants indicated that it remained the same, while **21%** of participants indicated that it has both improved slightly and worsened slightly, according to the survey responses.

The overall attitude towards work was **very close between no change and slightly better** compared to pre-COVID. About **39%** of participants indicated that their overall attitude did not change but a very close **34%** of participants indicated that it is slightly better compared to pre-COVID.

MORE COMFORTABLE WITH REMOTE

According to the survey, about **40%** of participants indicated they were neutral with remote work prior to enrolling in MHCID, while about **26%** of participants indicated that they were very comfortable already.

According to the survey, after completing the MHCID program but before the 'stay at home' orders, the percentage **changed in favor** of participants feeling very comfortable about remote work. About **42%** of participants indicated that they are very comfortable, **21%** of participants indicated that they are comfortable, and **23%** of participants indicated that they were still neutral.

According to the survey, now with the 'stay at home' mandate being issued, the percentage has **increased again** for participants feeling very comfortable about remote work. About **55%** of participants indicated that they are very comfortable, a **13% increase** from the previous question.

Based on the results of the survey, the remote work experience of MHCID seem to have had a **positive effect** on participants' feelings on if they're comfortable with remote work.

55% VERY COMFORTABLE
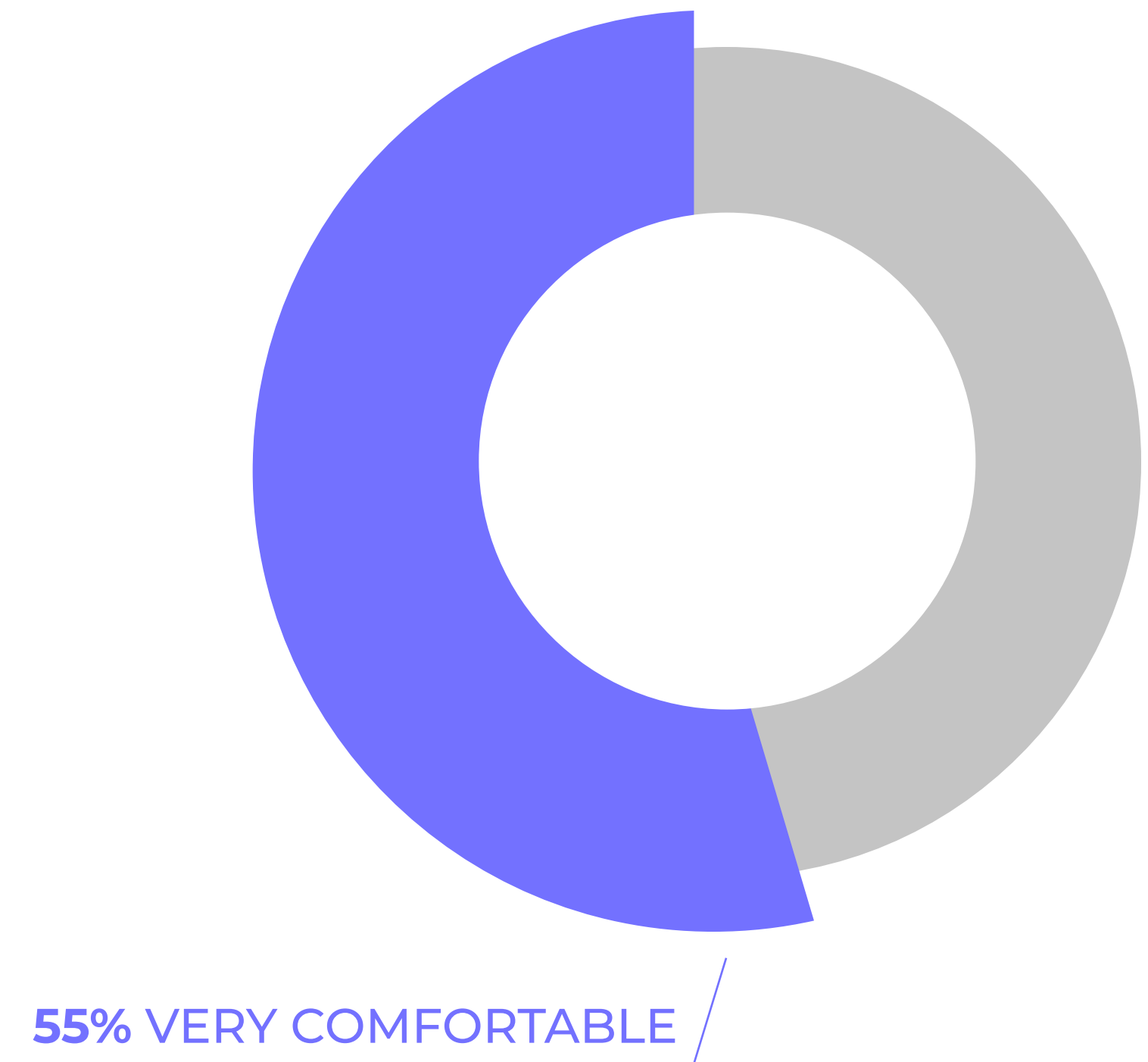
MHCID HELPED WITH REMOTE TRANSITION

Multiple participants stated that MHCID's low residency program has helped them with their experience transitioning to remote work resulted from COVID-19.

The responses from the participants indicates that because of the nature of MHCID's low residency program being mostly remote, it has helped them significantly with adapting to the new 'stay at home' mandate.

One of the biggest takeaway of remote work is the abiltiy to communicate efficiently through messaging applications like Slack, Zoom, emails, and etc.

"Just learning how to communicate on all facets synchronously and asynchronously. The communication skills I was practicing in the program, made it an easy transition for me having to over-communiate, set expectations around availability."

Product Designer

"The transition of collaboration among team/colleagues remotely from face-to-face/office was easier for me."

UX Lead

"I learned to WAY over communicate during the program and that has helped me and my team at work a lot with regards to making the last few months slightly less painful."

UX Manager

REMOTE WORK FOR THE LONG TERM

Participants felt that company's long-term policy towards remote work will change for more leniency post-COVID.

2 out of 38 participants felt that there would be no change with their company's long-term policy towards remote work.

0 out of 38 participants felt that their company would forbid remote work post-COVID.

12 out of 38 participants felt that the company will continue allowing occasional remote work.

20 out of 38 participants felt that the company will allow recurring remote work post-COVID.

13 out of 38 participants felt that the company will allow total remote work post-COVID.

The responses from participants shows us how they perceive their company and how their company would respond to remote work post-COVID.

With recent news of top tech companies moving forward to total remote work, many other companies may follow. Some of these companies include: Twitter, Square, Facebook, Shopify, and Slack.

WORK CITED

MHCID Survey Data

Top Tech Companies: https://www.cnn.com/2020/05/22/tech/work-from-home-companies/index.html

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